

Welcome Back

Here are 5 things you need to know about IT for the Fall 2023 Semester.

New Classroom Training Videos

New classroom videos for faculty provide a brief overview of the technology in Creighton classrooms. These include classroom controllers, cameras, microphones, and Solstice. Technology may vary slightly. To access these videos, go to <https://learning.creighton.edu/learner/programs/e2159be2/enroll>

Extended myIT Support Hours

Support on the Omaha campus is now available 7:30 am to 7:30 pm and Phoenix support is available from 7:30 am to 5 pm MST. For help during those hours from your classroom, just pick-up the room phone and dial x402-280-1111 option #2.

Improved IT Ticketing

myIT will implement a new improved service portal (myIT.creighton.edu) this fall to enter service requests and access self-help. Please watch for the announcement of specific release date and a Logon @ Lunch

Office 365 Access

There have been Microsoft access changes for inactive faculty. While our academic licensing covers active faculty and staff, myIT has also secured licenses that enable ongoing email, web-based application access, etc., even when not actively teaching or working at Creighton. Go to <https://doit.creighton.edu/microsoftlicensing> for more details.

myIT Service Desk Moved

The myIT Service Desk has moved to Lower Level Reinert Library. Walk-up support in the library has moved from the main level to the lower level next to the Idea Hub in L04. Walk-up service is available at this location from 8am - 5pm.